

Mayor  
**DAVID R. MARTIN**



DIRECTOR OF OPERATIONS  
**MARK McGRATH**

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September 10, 2020

Ms. Christien Ducker  
CEO  
SMS 360  
5 Eversley Ave  
Norwalk, CT. 06851

**REF: Letter of Recommendation for Jason Adams – Fleet Executive for SMS 360**

Dear Ms. Ducker:

I would like to thank SMS 360 for providing us the assistance via Jason Adams to be part of our team during our transition period from one Vehicle Maintenance Manager to another here in the City of Stamford CT.

His methodical approach, common sense joined with his extensive experience, cut through many issues, and identified many of the root issues that have plagued our Vehicle Maintenance Department for years. His keen sense to ask additional questions when we thought the topic was exhausted, allowed us to save thousands of dollars and 100's of man hours of work within our Vehicle Maintenance Department.

We appreciate your company's flexibility, as well as Jason's, to make the situation work and save us time and money. We are well on our road to success with Jason's contributions. Thank you again.

Sincerely,

A handwritten signature in blue ink, appearing to read "Mark McGrath", is written over a white background.

Mark McGrath  
Director of Operations

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